

SYNERGIA

A network for cooperation and exchange of experience between high-level officials from Central and Eastern Europe

Meeting 31 August – 4 September 2020, Warsaw, KSAP

PRELIMINARY AGENDA

31.08.2020	Agenda
8:30 – 8:50	Welcome and introduction <ul style="list-style-type: none"> • <i>Wojciech Federczyk</i>, KSAP Director • <i>Mr Pavel Ivanov</i>, Director of IPA • <i>Mr Gergely Pröhle</i>, Director of NUPS Strategic Program Institution (by video) • <i>Ms Agita Kalviņa</i>, Director of LSPA (by video) Auditorium
8:50 – 9:20	Introduction of all Participants Auditorium
9:20 – 9:35	<i>Coffee break – KSAP cafeteria</i>
9:35 – 10:50	Knowledge management – program management & participant introduction <i>Prof. Radosław Koszewski</i> Auditorium
10:50 – 11:50	Knowledge management Lecture : Decision Making Analysis <i>Prof. Radosław Koszewski</i> Auditorium
11:50 – 12:20	Teamwork Case : The Club Rooms : to be determined
12:20 – 12:35	<i>Break</i>
12:35 – 13:50	Knowledge management Case : The Club <i>Prof. Radosław Koszewski</i> Auditorium
13:50 – 14:50	<i>Lunch – KSAP cafeteria</i>
14:50 – 16:20	Risk Management Lecture and workshop : Management and leadership – the risk of decision making and execution <i>Prof. Luis Huete</i> Auditorium
16:20 – 16:35	<i>Coffee break – KSAP cafeteria</i>
16:35 – 18:05	Risk Management

	Lecture and workshop : Strategic Storytelling – the power of winning the mind and heart of people <i>Prof. Luis Huete</i> Auditorium
18:05 – 18:20	Knowledge management <i>Prof. Radosław Koszewski</i>
.....	<i>Diner - KSAP cafeteria</i>

01.09.2020		Agenda
9:00 – 9:15	Knowledge management <i>Prof. Radosław Koszewski</i> Auditorium	
9:15 – 10:45	Risk Management Lecture and workshop : Execution – Structures and behavioral reinforcement systems <i>Prof. Luis Huete</i> Auditorium	
10:45 – 11:15	<i>Coffee break – KSAP cafeteria</i>	
11:15 – 12:45	Risk Management Lecture and workshop : Execution – Shaping cultures and enriching leadership <i>Prof. Luis Huete</i> Auditorium	
12:45 – 14:00	<i>Lunch – KSAP cafeteria</i>	
14:00 – 14:30	Teamwork Case : Sir Alex Ferguson Rooms : to be determined	
14:30 – 15:45	Managing people in organizations Leading High Performance Team Case : Sir Alex Ferguson <i>Prof. Patrick Flood</i> Auditorium	
15:45 – 16:15	<i>Coffee break – KSAP cafeteria</i>	
16:15 – 17:30	Managing people in organizations Lecture : Leading High Performance Team <i>Prof. Patrick Flood</i> Auditorium	
17:30 – 17:45	Knowledge management <i>Prof. Radosław Koszewski</i> Auditorium	

02.09.2020		Agenda
9:00 – 9:15	Knowledge management <i>Prof. Radosław Koszewski</i> Auditorium	
9:15 – 9:45	Teamwork Case : British Museum Rooms : to be determined	
9:45 – 11:00	Managing people in organisations Leading Change Case : British Museum <i>Prof. Patrick Flood</i> Auditorium	
11:00 – 11:30	<i>Coffee break – KSAP cafeteria</i>	
11:30 – 12:45	Managing people in organisations Lecture : Leading Change <i>Prof. Patrick Flood</i> Auditorium Auditorium	
12:45 – 13:45	<i>Lunch – KSAP cafeteria</i>	
13:45 – 14:30	Teamwork Cases : HCC Industries, Safelite Auto Glass (A) Rooms : to be determined	
14:30 – 15:45	Management by objectives Setting Targets Case : HCC Industries <i>Prof. Markus Maedler</i> Auditorium	
15:45 – 16:15	<i>Coffee break – KSAP cafeteria</i>	
16:15 – 17:30	Management by objectives Paying for results Case : Safelite Auto Glass (A) <i>Prof. Markus Maedler</i> Auditorium	
17:30 – 17:45	Knowledge management <i>Prof. Radosław Koszewski</i> Auditorium	

03.09.2020**Agenda**

9:00 – 9:15	Knowledge management <i>Prof. Radosław Koszewski</i> Auditorium
9:15 – 10:00	Teamwork Cases : Atlanta Schools – Measures to improve performance, Citibank Rooms : to be determined
10:00 – 11:15	Management by objectives Managing Risks Case : Atlanta Schools – Measures to improve performance <i>Prof. Markus Maedler</i> Auditorium
11:00 – 11:30	<i>Coffee break – KSAP cafeteria</i>
11:30 – 12:45	Management by objectives Evaluating performance & moving beyond results Case : Citibank <i>Prof. Markus Maedler</i> Auditorium
12:45 – 14:00	<i>Lunch – KSAP cafeteria</i>
14:00 – 15:15	Management by objectives Designing organizations for success ... or failure ? Case : Lehman Brothers <i>Prof. Markus Maedler</i> Auditorium
15:15 – 15:45	Teamwork Case : Digital Secretariat : Adopting an Automated Paperwork System
15:45 – 16:15	<i>Coffee break – KSAP cafeteria</i>
16:15 – 17:30	The use of IT in the public sector Foundation of Digitalization Case : Digital Secretariat : Adopting an Automated Paperwork System <i>Prof. Daniel Beimborn</i> Auditorium
17:30 – 17:45	Knowledge management <i>Prof. Radosław Koszewski</i> Auditorium

04.09.2020		Agenda
9:00 – 9:15	Knowledge management <i>Prof. Radosław Koszewski</i> Auditorium	
9:15 – 10:00	Teamwork California’s Child Welfare Services (parts A and B); Philips Healthcare : Marketing the HealthSuite Digital Platform Rooms : to be determined	
10:00 – 11:15	The use of IT in the public sector Crafting a Digital Transformation Strategy Case : California’s Child Welfare Services (parts A and B) <i>Prof. Daniel Beimborn</i> Auditorium	
11:15 – 11:45	<i>Coffee break – KSAP cafeteria</i>	
11:45 – 13:00	The use of IT in the public sector Crafting a Digital Transformation Strategy Case : Philips Healthcare : Marketing the HealthSuite Digital Platform <i>Prof. Daniel Beimborn</i> Auditorium	
13:00 – 14:00	<i>Lunch – KSAP cafeteria</i>	
14:00 – 14:30	Teamwork Case : US Digital Service Rooms : to be determined	
14:30 – 15:45	The use of IT in the public sector Managing Digital Transformation Case : US Digital Service <i>Prof. Daniel Beimborn</i> Auditorium	
15:45 – 16:15	<i>Coffee break – KSAP cafeteria</i>	
16:15 – 17:30	Knowledge management Lecture: Practical aspects of sharing knowledge. Summary of the module <i>Prof. Radosław Koszewski</i> Auditorium	