



A network for cooperation and exchange of experience between high-level officials from Central and Eastern Europe

Online meeting 23-25 November 2020
in cooperation with
Latvian School of Public Administration, Riga, Latvia

23.11.2020	Agenda
9:00 – 9:05 CET 10:00 – 10:05 EET	Welcome <ul style="list-style-type: none"> Wojciech Federczyk, Director of KSAP Agita Kalviņa, Director of LSPA ZOOM platform
9:05 – 9:15 CET 10:05 – 10:15 EET	Organizational matters <ul style="list-style-type: none"> Anna Jaroń, SYNERGIA Project Leader ZOOM platform
9:15 – 9:45 CET 10:15 – 10:45 EET	Introduction to Latvian public administration: characteristics and recent developments <ul style="list-style-type: none"> Agita Kalviņa, Director of LSPA ZOOM platform
9:45 – 10:00 CET 10:45 – 11:00 EET	Coffee break
10:00-11:00 CET 11:00-12:00 EET	Understanding and developing the Transformation literacy. Brief introduction into Theory U by Otto Sharmer Zanete Drone ZOOM platform
11:00 – 12:00 CET 12:00 – 13:00 EET	Experiential exercise “Stakeholder interview” No 1 in pairs Moderator and assistant Zanete Drone ZOOM platform
12:00 – 12:50 CET 13:00 – 13:50 EET	Lunch break
12:50 – 13:50 CET 13:50 – 14:50 EET	Experiential exercise No 2 “Clarifying my intention” individually followed by a group debrief Moderator and assistant Zanete Drone ZOOM platform
13:50 – 14:00 CET 14:50 – 15:00 EET	Coffee break
14:00 – 15.20 CET 15:00 – 16:20 EET	Experiential exercise No 3 “Uncovering and overcoming our individual resistance to change” individually and in pairs Moderator and assistant Zanete Drone ZOOM platform
15:20 – 15:30 CET 16:20 – 16:30 EET	Coffee break
15:30 – 17:00 CET 16:30 – 18:00 EET	Experiential exercise No 3 “Uncovering and overcoming our individual resistance to change” individually and in pairs continued Moderator and assistant Zanete Drone ZOOM platform
17:00 – 17:20 CET 18:00 – 18:20 EET	Wrap up session of the day ZOOM platform



24.11.2020		Agenda
9:00 – 9:05 CET 10:00 – 10:05 EET	Welcome	<ul style="list-style-type: none"> Wojciech Federczyk, Director of KSAP MS TEAMS environment Channel: I. 24 - 25 Nov - Streaming for PL - LV - HU - BG
9:05 – 9:10 CET 10:05 – 10:10 EET	Organizational matters	<ul style="list-style-type: none"> Anna Jaroń, SYNERGIA Project Leader Channel: I. 24 - 25 Nov - Streaming for PL - LV - HU - BG
9:10 – 9:25 CET 10:10 – 10:25 EET	Knowledge management - how to effectively work at Teamworks?	Prof. Radosław Koszewski MS TEAMS environment Channel: I. 24 - 25 Nov - Streaming for PL - LV - HU - BG
9:25 – 9:55 CET 10:25 – 10:55 EET	Teamwork	Case: Cynthia Carroll at Anglo American (A) MS TEAMS environment Channel: II. 24 – 25 Nov - Temawork 1 ,2, 3, 4 or 5
9:55 – 11:10 CET 10:55 – 12:10 EET	Leading Organizational Change Changing Organizational Culture	Case: Cynthia Carroll at Anglo American (A) Prof. Massimo Maoret MS TEAMS environment Channel: I. 24 - 25 Nov - Streaming for PL - LV - HU - BG
11:10 – 11:25 CET 12:10 – 12:25 EET		Coffee break
11:25 – 12:40 CET 12:25 – 13:40 EET	Leading Organizational Change Interactive lecture: Leading Change through Tactical Action	Prof. Massimo Maoret MS TEAMS environment Channel: I. 24 - 25 Nov - Streaming for PL - LV - HU - BG
12:40 – 14:00 CET 13:40 – 15:00 EET		Lunch
14:00 – 14:30 CET 15:00 – 15:30 EET	Teamwork	Case: Amir Dan Rubin: Success from the Beginning MS TEAMS environment Channel: II. 24 – 25 Nov - Temawork 1 ,2, 3, 4 or 5
14:30 – 15:45 CET 15:30 – 16:45 EET	Leading Organizational Change Leading Change in the Public Sector	Case: Amir Dan Rubin: Success from the Beginning Prof. Massimo Maoret MS TEAMS environment Channel: I. 24 - 25 Nov - Streaming for PL - LV - HU - BG
15:45 – 16:00 CET 16:45 – 17:00 EET		Coffee break
16:00 – 17:15 CET 17:00 – 18:15 EET	Leading Organizational Change Video-Case and Workshop: Acting and Speaking with Power	Prof. Massimo Maoret MS TEAMS environment Channel: I. 24 - 25 Nov - Streaming for PL - LV - HU - BG

17:15 – 17:30 CET
18:15 – 18:30 EET

Knowledge management
Prof. Radosław Koszewski
MS TEAMS environment
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25.11.2020

Agenda

9:00 – 9:10 CET
10:00 – 10:10 EET

Welcome

- *Anna Jaroń, SYNERGIA Project Leader*

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Knowledge management
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9:25 – 10:10 CET
10:25 – 11:10 EET

Teamwork
Cases: McKinsey & Co. - protecting its reputation; Fighting a Government Threat
MS TEAMS environment
Channel: II. 24 – 25 Nov - Temawork 1 ,2, 3, 4 or 5

10:10 – 11:25 CET
11:10 – 12:25 EET

Communication Management
Internal Stakeholders First
Case: McKinsey & Co. - protecting its reputation
Prof. Yago de la Cierva
MS TEAMS environment
Channel: I. 24 - 25 Nov - Streaming for PL - LV - HU - BG

11:25 – 11:40 CET
12:25 – 12:40 EET

Coffee break

11:40 – 12:55 CET
12:40 – 13:55 EET

Communication Management
Politics, Media and Public Affairs
Case: Fighting a Government Threat
Prof. Yago de la Cierva
MS TEAMS environment
Channel: I. 24 - 25 Nov - Streaming for PL - LV - HU - BG

12:55 – 14:15 CET
13:55 – 15:15 EET

Lunch

14:15– 15:45 CET
15:15 – 16:45 EET

Effective Negotiations
Simulation: Surprise in a DNA Analysis
Prof. Yago de la Cierva
MS TEAMS environment
Channel: I. 24 - 25 Nov - Streaming for PL - LV - HU - BG

15:45 – 16:00 CET
16:45 – 17:00 EET

Coffee break

16:00 – 17:15 CET
17:00 – 18:15 EET

Effective Negotiations
Public Discourse After a Serious Mistake
Lecture: The Apologizing Leader - How to Ask For Pardon and Be Pardoned
Prof. Yago de la Cierva
MS TEAMS environment
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17:15 – 17:30 CET
18:15 – 18:30 EET

Knowledge management

Prof. Radosław Koszewski

MS TEAMS environment

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