Lech Kaczyński
National School
of Public Administration

INSTITUTE OF PUBLIC ADMINISTRATION
SYNERGIA

NATIONAL UNIVERSITY OF PUBLIC SERVICE · LUDOVIKA

Latvian School of Public Administration

A network for cooperation and exchange of experience between high-level officials from Central and Eastern Europe

Online session 14 and 21 December 2020

14.12.2020	Agenda
10:30 – 10:33 CET 11:30 – 11:33 EET	*Welcome* • *Wojciech Federczyk, Director of KSAP* *ZOOM platform*
10:33 – 10:40 CET 11:33 – 11:40 EET	***Organizational matters*** • *Anna Jaroń, SYNERGIA Project Leader* *ZOOM platform*
10:40 – 11:10 CET 11:40 – 12:10 EET	**Introduction** **The use of IT: digitalization and innovation in Public Administration - introduction** *Prof. Pinar Ozcan* *ZOOM platform*
11:10 – 11:40 CET 12:10 – 12:40 EET	**Group discussion** **Case**: The 15 Year Delay in the Emergence of Mobile Payments *ZOOM platform*
11:40 – 12:10 CET 12:40 – 13:10 EET	**The use of IT: digitalization and innovation in Public Administration - conclusions** *prof. Pinar Ozcan* *ZOOM platform*
12:10 – 13:00 CET 13:10 – 14:00 EET	*Lunch break*
13:00 – 13:30 CET 14:00 – 14:30 EET	**Introduction** **The use of IT: digitalization and innovation in Public Administration - introduction** *Prof. Pinar Ozcan* *ZOOM platform*
13:30 – 14:00 CET 14:30 – 15:00 EET	**Group discussion** **Case: Fintech Firms versus Incumbent Banks** *Prof. Pinar Ozcan* *ZOOM platform*
14:00 – 14:30 CET 15:00 – 15:30 EET	**The use of IT: digitalization and innovation in Public Administration - conclusions** *prof. Pinar Ozcan* *ZOOM platform*
14:30 – 14:45 CET 15:30 – 15:45 EET	*Break*
14:45 – 16:15 CET 15:45 – 17:15 EET	**The use of IT: digitalization and innovation in Public Administration** **Big Tech in Regulated Markets** **Case: Big Tech Entry into Healthcare and Education** *Prof. Pinar Ozcan* *ZOOM platform*

16:15 – 16:20 CET 17:15 – 17:20 EET	**Knowledge Managmenet** *prof. Radosław Koszewski* *ZOOM platform*

21.12.2020	**Agenda**
14:00 – 14:05 CET 15:00 – 15:05 EET	***Welcome and organizational matters*** • *Anna Jaroń, SYNERGIA Project Leader* *ZOOM platform*
14:05 – 15:35 CET 15:05 – 16:35 EET	**The use of IT: digitalization and innovation in Public Administration -** **consultation on recent development in participants' institutions** *Prof. Pinar Ozcan* *ZOOM platform*